
Bitextender offers Commercial Support for the Agavi Framework

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Bitextender GmbH, a Munich based company, are adding to their range of services for the popular open-source PHP Framework Agavi by offering commercial technical support starting August 1st. Bitextender are offering a host of different plans that suit the needs of the customer regardless of their size.

The Bronze plan for individuals starts from 1250 Euros per year and includes regular support via e-mail as well as free access to premium support forums. Different levels of included support credits, guaranteed response times, supported Agavi versions and number of support contacts allow for a detailed selection of required services. The Silver plan includes support via phone, while the Gold plan includes benefits like prioritized bug fixes, custom patch management or a yearly conference call with an Agavi developer to discuss current and upcoming features, roadmaps etc.

The Platinum plan for enterprise customers also includes the ability to escalate issues to receive prioritized handling during business hours, and even outside business hours. Also included are an extended range of supported Agavi releases and four Agavi developer talks per year.

Over the last few years, Bitextender have implemented various projects that have been based on Agavi with customers, these projects have posed a range of different challenges regarding performance, complexity and architecture. Bitextender serves as a consulting entity for architecture, strategy, scalability and tuning and can not only train client developers, but also take over responsibility for implementing complete parts or sub-systems of a project.

"It gives us great confidence that many of our customers, but also users of Agavi from all over the world are so convinced of Bitextender's know how and quality of services that they have urged us to extend our range of services and offer enterprise-grade commercial support for Agavi", says David Zuelke, Managing Partner. "With the commercial support plans, we're underpinning Agavi's positioning as the leading PHP enterprise framework for business critical applications, service-oriented architectures and scalable web portals that offers developers sustainable assistance with development, maintenance and quality assurance".



About Bitextender GmbH

Based in Munich, Germany, Bitextender have been providing consulting and engineering services related to complex web-based applications since 2003, constantly exploring and integrating new and previously established approaches and technologies for building next generation software. A firm believer in the power of Open Source, Bitextender engineers engage in various projects, most notably the PHP application framework Agavi, which is maintained and developed primarily by Bitextender.

About Agavi

Agavi is a powerful, scalable open source PHP5 application framework that follows the MVC paradigm. It enables developers to write clean, maintainable and extensible code. Agavi puts choice and freedom over limiting conventions, and focuses on sustained quality rather than short-sighted decisions.

With a code base that has matured over many years, Agavi is the premier choice for a wide range of challenges ranging from small web services to big portals. Bitextender is directing Agavi's development and offers a wide range of services to complement it, such as commercial support and professional trainings.